



Satisfaction, delivered.

Exceeding expectations is so much more rewarding than simply meeting them. Take our expert delivery service for example. We don't just deliver to your door, we'll place your furniture exactly where you want it, carefully unpack it for your inspection, and then, when you're sure you're delighted with everything, we'll take the packaging away with us.



Responsible recycling.

Replacing furniture you no longer wish to keep? Our recycling partner can collect your unwanted items and dispose of them responsibly for you. Please contact us for more info.



Hear it from our happy customers.

When you buy from Barker and Stonehouse, you buy with confidence. We're very proud to be rated "Excellent" on Trustpilot, which is a testament to our high level of service and quality furniture.



Passionate about furniture for over 75 years.

We've been getting a warm of glow out of bringing you the finest quality furniture since 1946. Today, while you'll find the cutting edge of 21st-century design alongside our timeless classics, our standard of service and attention to detail has remained constant throughout. We hope you'll enjoy that same glow of satisfaction from all your B&S purchases, now and for years to come.



Expert advice to help you choose.

Every one of our furniture ranges tells a story - and our sales assistants are fully trained so they can share them with you. All of our staff have been to visit our manufacturers, so if you want to know how an item has been produced or how best to look after it, just ask.



0% Finance? Fine.

0% finance option means you can spread the cost as easily as you can spread out on one of our invitingly oversized sofas. Terms and conditions apply - just get in touch for more details.



A guaranteed commitment to quality.

Real quality isn't just apparent in the subtle sheen of the finest nappa leather or the solid embrace of expert craftsmanship. It's apparent years later, when you can truly appreciate that the beauty, comfort and practicality of your B&S furniture have withstood the test of time. We're proud of this quality. That's why we offer a 2 year guarantee on all our furniture, which can be extended to 5 years should you wish.



Doing good with wood.

We're pleased to be a founding member of Trees4Trees, a non-profit organisation established in Indonesia to empower local communities through an ongoing reforestation and education programme. Already, over 3 million saplings have been planted as a result of the initiative - good for the planet, the growers and the future of sustainable furniture.

our stores

Darlington	01325 381132	Battersea	0203 040 6000
Guildford	01483 908320	Metro	0191 460 5755
Hove	01273 310 010	Nottingham	0115 904 0070
Hull	01482 415422	Teesside	01642 230988
Knaresborough	01423 868686	Fenwick Newcastle	0191 434 0031
Leeds	01924 420200	Bentalls Kingston	0203 040 0311

barkerandstonehouse.co.uk

BARKER AND STONEHOUSE

Caring
for your
bedroom
furniture

Helping you choose.

It's important to understand the features and benefits of different materials when choosing your furniture, as they can affect the look and durability of it. To help you make the right decision, we've put together some basic information on the different types of materials and finishes we offer.

Types of *materials*

- **Wood** - Wood is a naturally occurring product and part of its beauty is that no two pieces are the same. The depth, shade of colour and grain pattern vary from item to item. Solid timbers may experience movement and cracking through its lifetime.
- **Laminates** - Synthetic coating on a stable substrate offering a durable and resistant finish.
- **Foil** - Printed finish on substrate creating a uniformed and durable finish.
- **Veneer** - Top layer of timber adhered to a stable platform, the colour and pattern repeat being quite uniform.

Types of *finishes*

- **Unfinished** - Material left untreated, giving the most natural appeal. Furniture will be highly absorbent and susceptible to staining.
- **Oiled and Waxed** - Furniture treated with a fine coating of oil or wax, offering a light protection. Re-application of finish must be applied on a regular basis to maintain the protection and aesthetic.
- **Lacquered** - Sealed finish using lacquer coatings, offering more resilience to scratches, heat and moisture. Should the finish be damaged in any way, a professional repair is required.
- **Painted** - Substrate coated in a pigment based finish offering a good degree of uniformity and protection.

Mattress fillings.

Horsehair - Absorbs and allows moisture to evaporate. Very resilient and springy.

Lambswool - This wool is soft and maintains inherent springiness.

Cashmere - A luxury fibre which is soft and fleecy.

Mohair - This wool has textile fibre as a fleece from Angora goats, offers great durability.

Coir - A thick and strong fibre found between the husk and outer shell of a coconut.

Foam - Designed to mould to the body, offering evenly distributed support for a weightless sensation.

Caring for your furniture.

Your new bed

Just like all our furniture, our beds are designed to withstand general wear and tear. However, we recommend that you follow this advice to keep your bed in top condition for as long as possible to ensure maximum sleep quality throughout the natural life of your bed.

Let your mattress breathe

After its removal from the packaging, please leave your bed uncovered for a few hours to allow any condensation to escape. *Please ensure that the polythene bag is well out of reach of small children.*

Getting used to your bed

Chances are that the springs and upholstery in your old bed were not what they used to be, so your new bed may seem a little strange at first. Please allow time for your body to adjust to your new bed and for the fillings to settle.

The *do's* and *don't's*

BEDROOM FURNITURE

- Turn down the bed clothes every morning to allow the bed to cool down and breathe.
- Lively children may use your new bed as a trampoline. This is not recommended if you want to prolong the life span of your bed.
- Check that headboard bolts, legs and castors are tightened fully from time to time.
- The drawers within a drawer divan are usually designed to hold lightweight items, such as bed linen, and should not be overloaded. Maximum weight: Mini drawers - 7kg, Standard drawers - 15kg.
- Always leave a gap behind wardrobes and wall units to allow air to circulate.
- Avoid marking furniture with sharp objects, for example when using a ballpoint pen.
- Carefully lift your furniture, never drag or push it.
- Always follow fitting instructions for wall-fixing, glass surfaces and shelves.
- Uneven floors could give the impression that doors of wall units and wardrobes are out of alignment, so be aware of this and compensate if necessary by adjusting the hinges or packing a corner to level the item.
- We recommend you avoid placing furniture near radiators or fires as it may crack and dry out. Similarly, direct sunlight may cause some fading.
- Do not place hot dishes, cups or plates onto any unit or table top - use insulated mats as protection.
- Assume that all furniture will not resist water, chemicals or heat.
- Natural wax finishes are porous and stain easily.

MATTRESSES

If you have bought a 'No Turn' mattress, with a single sleeping surface, e.g. Memory Foam* Latex, Pillow top and Anti-slip mattress, in most cases it is important that you rotate your mattress regularly. **Excludes Tempur mattresses.* For all other mattresses it is important that you turn and rotate your mattress regularly once a week for the first two or three months and then monthly thereafter. This will prolong the life-span of your mattress.

- Take care when turning your mattress, please do not allow it to bang or fall against the side of the divan, as this may damage the spring system. *Some assistance may be required.*
 - Use mattress handles, if provided.
 - Frequent turning and plumping reduces natural dips and 'nesting' in spring interior mattresses.
 - Never fold or bend the mattress, as this will distort the spring unit.
 - Modern sprung interior mattresses cannot be rolled for storage.
 - Sitting on the edge of your mattress for long periods can affect its shape.
 - Always use a good quality mattress protector that can be cleaned.
 - Never wet clean your mattress.
 - Regularly clean your bed with a soft brush or lightly vacuum using an upholstery attachment.
 - New mattresses may need time to settle in order to expand to their normal size, however please note not all bed frames are manufactured to the same internal dimensions and it can be common for a gap to be present from the mattress to the bed frame, so please always check dimensions, or contact us if you have any concerns.
 - To clean, always follow the manufacturer's recommendations. *Do not use detergents or chemical cleaners. Using detergents or chemical cleaners on your mattress is likely to damage the fabric and stitching.*
 - If your mattress does become wet, stand it on its side to minimise the penetration of moisture and allow it to air away from direct heat.
 - Ensure that spillages are simply mopped up quickly with a clean, dry cloth to avoid staining.
- Please note that incorrect washing will invalidate the guarantee.*